

PUNJAB STATE INFORMATION COMMISSION
Red Cross Building, Near Rose Garden,
Sector 16, Chandigarh.

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Sh.B. S. Saini,
H. No. B – 14,
Green Avenue,
Roopnagar - 140001(Punjab)
(M. –7889297248)

....Appellant

V/s

Public Information Officer,
O/oThe Principal Secretary to
Government of Punjab,
Department of Finance,
Punjab Civil Secretariat, Chandigarh

V/s

Public Information Officer,
Department of Personnel, Govt of Punjab
Room No. 8, 6th Floor
Punjab Civil Secretariat-I
Chandigarh – 160001

First Appellate Authority,
O/oThe Principal Secretary to
Government of Punjab,
Department of Finance,
Punjab Civil Secretariat, Chandigarh

...Respondents

Appeal Case No.5956 of 2024

1/2

Date of RTI Application	Date of Reply, if any of SPIO	Date of First Appeal made, if any	Date of decision/reply, if any of FAA	Date of Second Appeal received in the Commission
09.03.2024	--	13.06.2024	--	25.09.2024

Present : Appellant: Sh.B. S. Saini
Respondent: Amarbeer Singh, Sr. Assistant and
Ms. Monika Jain and Ms. GurjinderKaur

ORDER:

- This order may be read with reference to the Commission's previous order dated 28.10.2025, whereby the Department of Personnel, Government of Punjab was impleaded as a necessary party and the PIO concerned was directed to furnish the requisite information and to appear before the Commission.*
- On the date of hearing today, **both the parties are present**. The Respondents, namely Sh. Amarbeer Singh, Sr. Assistant (O/o Department of Finance, Punjab Civil Secretariat) and Ms. Monika Jain and Ms.GurjinderKaur (O/o Department of Personnel, Punjab Civil Secretariat), appeared and made their submissions. The Appellant, Sh. B.S. Saini, reiterated that the replies furnished to his RTI application dated 24.03.2024, seeking information relating to policy decisions/proceedings concerning pensionary matters, are misleading and incomplete.

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Appeal Case No.5956 of 2024

2/2

3. The Respondent Department of Finance submitted that replies were furnished to the appellant vide letters dated **23.09.2025, 24.10.2025, 10.11.2025 and 17.11.2025**, stating that the information sought pertains to policy deliberations and does not fall within the purview of disclosure under the RTI Act, 2005. The appellant, however, relied upon his notarized affidavit dated **23.12.2025**, disputing the stand taken by the Respondents.
4. The Commission, after careful consideration of the submissions and record, observes that its jurisdiction under the RTI Act, 2005 is **confined to adjudicating access to information that is available and held by a public authority in material form**. The Commission **does not conduct inquiries, investigations, or adjudicate upon the correctness of policy decisions or internal deliberative processes** of the Government.
5. In view of the above and to place the factual position on record, the **Respondent-PIO is directed to file an undertaking**, clearly mentioning the facts as discussed during the hearing today, including the nature of information available on record and the replies already furnished to the appellant. The undertaking shall be sent **within 07 days of receipt of this order**, with:
 - the **original copy to the appellant**, and
 - **acopy to the Commission** for record.
6. Subject to the above direction, and since the Commission cannot travel beyond the scope of the RTI Act to examine grievances or conduct an inquiry into policy matters, **no further directions are called for**.

Accordingly, **the appeal is disposed of**.

Chandigarh
23.12.2025

Sd/-
(Sandeep Singh Dhaliwal)
State Information Commissioner, Punjab

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Sh.Balwinder Singh
S/o Sh. Kapoor Singh,
Village – BathoiKhurd,
P. O. – Karnali,
Teh.&Distt. - Patiala(Punjab)
(M. –9872366340)

....Appellant

V/s

Public Information Officer,
O/oTheBlock Development
andPanchayat Officer,
Patiala (Punjab)

First Appellate Authority,
O/oTheDistrict Development
andPanchayat Officer,
Patiala(Punjab)

...Respondents

Appeal Case No. 3847of 2025

Date of RTI Application	Date of Reply, if any of SPIO	Date of First Appeal made, if any	Date of decision/reply, if any of FAA	Date of Second Appeal received in the Commission
18.03.2025	--	02.05.2025	--	03.07.2025

Present : NONE

ORDER:

1. *This order may be read with reference to the Commission's previous order dated 28.10.2025, whereby the matter was adjourned with a direction to the Respondent-PIO to supply the complete and requisite information to the appellant before the next date of hearing.*
2. On the date of hearing today, **both the parties are absent**. However, an email has been received from the Respondent-PIO stating that, in compliance with the Commission's directions, the requisite information was supplied to the appellant on **24.11.2025**, and a **signed receipt of the appellant** acknowledging the same has been enclosed for reference.
3. In view of the above compliance and the record placed on file, **no further intervention of the Commission is required**.
4. Accordingly, **the appeal is disposed of/closed**.

Chandigarh
23.12.2025

Sd/-
(Sandeep Singh Dhaliwal)
State Information Commissioner, Punjab

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Sh.Balkirat Singh
S/o Sh. Karam Singh,
H. Nio. 84 A, Ward No. 2, Janta Nagar,
Dhuri, Distt. – Sangrur - 148024(Punjab)
(M. –8847496424)
RTI Application No. 182398

V/s

....Appellant

Public Information Officer,
O/oThe Deputy Commissioner,
Patiala(Punjab)

First Appellate Authority,
O/oThe Deputy Commissioner,
Patiala(Punjab)

...Respondents

Appeal Case No. 4228of 2025

1/2

Date of RTI Application	Date of Reply, if any of SPIO	Date of First Appeal made, if any	Date of decision/reply, if any of FAA	Date of Second Appeal received in the Commission
27.04.2025	--	31.05.2025	--	18.07.2025

Present : Appellant: Sh.Balkirat Singh
Respondent: Ms. RajmeetKaur (centre Administrator – Para Legal
personalSakhi - One stop centre Patiala)

ORDER:

- This order may be read with reference to the Commission's previous order dated 28.10.2025, whereby the appellant was directed to restrict his claim strictly to the contents of his original RTI application and both parties were granted an opportunity to file written submissions and represent their case.*
- On the date of hearing today, **both the parties are present**. The Appellant, Sh. Balkirat Singh, referred to his written submission submitted before the Commission vide letter Ref. No. **20034 dated 27.11.2025**, reiterating his demand for a copy of the second statement of Ms.NavjotKaur recorded on 03.04.2025 and the final report prepared by the Sakhi One Stop Centre, Patiala. He contended that Ms.NavjotKaur is his legally wedded wife and that the information sought directly affects his rights and interests.
- The Respondent, Ms.RajmeetKaur, representing the Sakhi One Stop Centre, Patiala, reiterated her earlier stand and submitted that the information sought pertains to a woman beneficiary and is confidential in nature. She submitted that, as per the instructions of the **Ministry of Women and Child Development**, the **Guidelines/SOPs governing Sakhi One Stop Centres**, and the express written request of Ms.NavjotKaur, such information cannot be disclosed without her consent. She further submitted that the matter is also **sub judice** before the competent court.

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Appeal Case No. 4228 of 2025

2/2

4. The Commission has carefully considered the submissions of both parties and the material available on record. At the outset, it is noted that the **original RTI application** was limited to seeking the **final outcome/result of the complaint and the final report**, and did not seek a copy of the statement of Ms.NavjotKaur as repeatedly insisted upon by the appellant during the proceedings. The appellant cannot be permitted to enlarge or modify the scope of his RTI application at the appellate stage.
5. Even otherwise, the information sought pertains to the **personal information of a woman beneficiary**, recorded at a Sakhi One Stop Centre, which is governed by strict confidentiality norms. The Commission finds merit in the Respondent's submission that such information is exempt from disclosure under **Section 8(1)(j) of the RTI Act, 2005**, particularly in the absence of consent from the concerned individual. The mere fact that the appellant claims a marital relationship does not override the statutory exemption or confidentiality safeguards prescribed under law.
6. The Commission further observes that the present RTI application essentially arises out of a **personal dispute and grievance** of the appellant. It is well settled that the Commission, while exercising jurisdiction under the RTI Act, **is not a grievance redressal forum**, nor can it adjudicate upon disputed questions of fact or matters pending before other competent judicial forums. The appellant is at liberty to pursue appropriate remedies before the forum competent to adjudicate such disputes.
7. In view of the above facts and circumstances, the Commission finds that the **Respondent has acted in accordance with the provisions of the RTI Act and applicable guidelines**, and no further interference is warranted in the matter.
8. Accordingly, **the appeal is disposed of, with no further directions.**

Chandigarh
23.12.2025

Sd/-
(Sandeep Singh Dhaliwal)
State Information Commissioner, Punjab

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Sh. Hem Raj,
H. No. 152/6,
Ganesh Nagar,
Rama Mandi,
Jalandhar(Punjab)

V/sAppellant

Public Information Officer,
O/o The District Education Officer (Sec.),
D. C. Office Complex, Ludhiana (Punjab)

First Appellate Authority,
O/o The District Education Officer (Sec.),
D. C. Office Complex, Ludhiana (Punjab)

...Respondents

Appeal Case No. 1862 of 2024

Date of RTI Application	Date of Reply, if any of SPIO	Date of First Appeal made, if any	Date of decision/reply, if any of FAA	Date of Second Appeal received in the Commission
19.09.2023	--	25.10.2023	31.10.2023	22.02.2024

Present : NONE

ORDER:

1. This order may be read with reference to the Commission's previous order dated **15.10.2025**, wherein the Appellant was advised to go through the reply furnished by the Respondent and to point out any discrepancies, if any, failing which the case was to be decided on merits.
2. In today's hearing, **none appeared on behalf of either party**. It is observed from the record that the Respondent had already stated that the requisite information was sent to the Appellant through registered post on **11.10.2025**, and the same had also been sent earlier. Despite sufficient opportunity, **no discrepancy has been pointed out by the Appellant** on record.
3. In view of the above and considering the material available on record, the Commission is of the view that **no further intervention is warranted** in the matter.
4. Accordingly, the **appeal is disposed of on merits**, with no further directions.

Chandigarh
23.12.2025

Sd/-
(Sandeep Singh Dhaliwal)
State Information Commissioner, Punjab

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Sh. Tarandeep Singh
Sh. Kuljit Singh, Sh. Vishal Kumar,
Sh. Anurag Luthra, Sh. Sandeep Kumar,
Sh. Manmohanjit, Sh. Satish Kumar & others,
Nodal Complaint Center (1912),
City Circle, Hall Gate,
Amritsar (Punjab)
(M.-9915493003 : 8054639202)

....Appellant

V/s

Public Information Officer,
O/o The Deputy Chief Engineer,
Pb. State Power Corporation Ltd.
(Head Quarter, Border Zone),
Amritsar (Punjab)

First Appellate Authority,
O/o The Chief Engineer,
Pb. State Power Corporation Ltd.
Border Zone,
Amritsar (Punjab)

...Respondents

Appeal Case No. 5850 of 2024

1/2

Date of RTI Application	Date of Reply, if any of SPIO	Date of First Appeal made, if any	Date of reply, if any of FAA	Date of Second Appeal received in the Commission
11.06.2024	--	18.07.2024	06.08.2024	19.09.2024

Present : Appellant: Sh. Tarandeep Singh
Respondent: Er. Kanwalvir Kaur Gill, ADSE

ORDER:

1. This order may be read with reference to the Commission's previous order dated **15.10.2025**, wherein the PIO was directed to remove discrepancies and to provide the pending information to the Appellant.
2. In today's hearing, **both the parties are present and heard**. The Appellant reiterated the submissions made in the written rejoinder, inter alia contending that the Respondent is the Principal Employer and DDO, legally responsible for certification of wage payments, and that the information sought pertains to work orders, audit reports and EPF/salary verification records which, according to the Appellant, are official records accessible to the Respondent. Allegations of financial irregularities and delay at the level of the First Appellate Authority were also reiterated.
3. On the other hand, the Respondent, **Er. Kanwalvir Kaur Gill, ADSE**, submitted that the PIO has already furnished a detailed reply, duly endorsed to the Appellant vide **Memo No. 2314 dated 22.12.2025**. It was submitted that the RTI application has been examined, the available record perused, and information pertaining to the inspection of **M/s Teleperformance Global Pvt. Ltd.** has been provided. The reply also records details regarding registration of the establishment, joint meeting held on 17.12.2025, issuance of MOM, clarification regarding payment of minimum wages, EPF contributions, gross salary and professional tax, and states that no further information is available with the public authority.

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Appeal Case No. 5850 of 2024

1/2

4. The Commission has carefully considered the submissions of both the parties and perused the record. It is observed that the information available with the Respondent, as per record, has already been supplied to the Appellant. The RTI Act mandates disclosure of information **as available and held by the public authority**. The Commission finds no material on record to establish that any further information, in the form sought by the Appellant, is held by or available with the Respondent and has been withheld.
5. As regards the Appellant's allegations relating to financial irregularities and EPF proceedings, the same pertain to **grievance redressal and enforcement of labour laws**, which fall outside the scope of proceedings under the RTI Act. The Commission is not a forum for adjudication of such disputes.
6. In view of the above, the Commission is satisfied that the Respondent has complied with the directions issued vide order dated 15.10.2025 and that **no further intervention is warranted** in the matter.
7. Accordingly, the **appeal is disposed of**, with no further directions.

Chandigarh
23.12.2025

Sd/-
(Sandeep Singh Dhaliwal)
State Information Commissioner, Punjab

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Sector 16, Chandigarh.

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Ms. Karamjit Kaur , D/o Sh. Sadha Singh,
Village – Basti Aahme Wali , Daakhli Langeana,
P.O.- Ferozepur City,
Teh. & Distt. - Ferozepur – 152002 (Punjab)
(M.-7087746048)

V/sAppellant

Public Information Officer,
O/o The Superintending Engineer,
Pb. State Power Corporation Ltd.
Circle Ferozepur(Punjab)

First Appellate Authority,
O/oThe Superintending Engineer,
Pb. State Power Corporation Ltd.
West Zone, Bathinda (Punjab)

...Respondents

Appeal Case No. 7301 of 2024

Date of RTI Application	Date of Reply, if any of SPIO	Date of First Appeal made, if any	Date of reply, if any of FAA	Date of Second Appeal received in the Commission
09.06.2024	26.07.2024	12.08.2024	21.10.2024	11.12.2024

Present : Appellant: Ms. Karamjit Kaur
Respondent: Sh. Anoop Kumar, LM PSPCLer. Mandeep Singh (AE)

ORDER:

1. This order may be read with reference to the Commission's order dated **15.10.2025**.
2. On the date of hearing today, **both the parties are present**. The appellant submits that no information has been provided to him so far. The Respondent PIO placed on record his written submission.
3. The Respondent PIO submitted that **the matter pertains to the office of the Sub-Divisional Magistrate, Ferozepur**. It is further submitted that in response to **RTI Application No. 7301/2024**, a **suitable reply was already furnished to the applicant on 15.10.2025**.
4. The Respondent further submitted that with reference to the application received on **06.11.2025**, the available record was examined and the information, as per record, has been provided. It is specifically stated that the information sought pertains to the period from **1974 to 1986**, which is approximately **20 years old**, and that **no further information pertaining to the said period is available with this office**.
5. The Commission notes that the Respondent PIO has categorically stated that **all information available and held on record has already been supplied** to the appellant. Under the RTI Act, a public authority is required to provide only such information as is available and held by it, and there is no obligation to **create, reconstruct, or procure information** which is not available.
6. However, if the appellant so desires, he is at liberty to **approach the Office of the Sub-Divisional Magistrate, Ferozepur**, for seeking information, if any, available with that office, in accordance with law.
7. In view of the above, the Commission finds **no further cause for intervention** in the matter. The appeal is **disposed of accordingly**, with no further directions.

Chandigarh
23.12.2025

Sd/-
(Sandeep Singh Dhaliwal)
State Information Commissioner, Punjab

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Sector 16, Chandigarh.

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Sh.Daljit Singh,
H. No. 19 – J, Canal Colony,
Gidderbaha,
Distt. – SriMuktsar Sahib - 152101(Punjab)
(M.-9853700090)

V/s

....Appellant

Public Information Officer,
O/oThe Deputy Chief Engineer,
Pb. State Power Corporation Ltd.
Technical – 3 Branch,
Patiala (Punjab)

First Appellate Authority,
O/o The Chief Engineer,
H R D,
Pb. State Power Corporation Ltd.
Patiala (Punjab)

...Respondents

Appeal Case No.3643 of 2025

Date of RTI Application	Date of Reply, if any of SPIO	Date of First Appeal made, if any	Date of decision/reply, if any of FAA	Date of Second Appeal received in the Commission
04.02.2025	--	11.03.2025	--	23.06.2025

Present : Appellant: Absent
Respondent: Ms. SukhdeepKaur (Sr.Asstt.)

ORDER:

1. *This order may be read with reference to the Commission's previous order dated 15.10.2025*, whereby the PIO was directed to provide complete information to the appellant through registered post and to file a compliance report before the Commission within the stipulated period.
2. In today's hearing, **only the respondent side is present** through the representative of the PIOMs. SukhdeepKaur (Sr.Asstt.)
3. The appellant has remained **absent without any intimation** and has not filed any further submission before the Commission.
4. The respondent submitted that the directions of the Commission have been duly complied with and that the **complete information comprising 111 pages** was sent to the appellant vide **letter Ref. No. 1581 dated 16.10.2025**, through registered post.
5. The Commission notes that the respondent has complied with the directions of the Commission within the prescribed time. In the absence of the appellant and in the absence of any contrary submission on record, the Commission **presumes that the appellant is satisfied with the information supplied** and has nothing further to add.
6. **In view of the above, the appeal is DISPOSED OF**, as no further intervention of the Commission is required.

Chandigarh
23.12.2025

Sd/-
(Sandeep Singh Dhaliwal)
State Information Commissioner, Punjab

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Sector 16, Chandigarh.

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Sh.Surinder Singh,
H. No. 78/2,
Sarabha Nagar,
Pathankot Road,
Jalandhar(Punjab)
(M.-9877647687)

....Appellant

V/s

Public Information Officer,
O/oThe Hon'ble Chief Minister, Punjab,
Punjab Civil Secretariat-1,
Chandigarh

First Appellate Authority,
O/oThe Hon'ble Chief Minister, Punjab,
Punjab Civil Secretariat-1,
Chandigarh

...Respondents

Appeal Case No.1579 of 2024

Date of RTI Application	Date of Reply, if any of SPIO	Date of First Appeal made, if any	Date of decision/reply, if any of FAA	Date of Second Appeal received in the Commission
05.01.2023	08.02.2023	08.05.2023	--	14.02.2024

Present : Appellant: Absent
Respondent: Sh. Gurjot Singh, Senior Assistant

ORDER:

1. *This order may be read with reference to the Commission's previous order dated 15.10.2025*, whereby the matter was adjourned and the PIO was directed to submit a complete reply and to remain present on the next date of hearing.
2. In today's hearing, **only the respondent side is present** through **Sh. Gurjot Singh, Senior Assistant**, representing the PIO. The appellant has again **remained absent without any intimation**, despite specific directions of the Commission.
3. The respondent submitted that the matter pertains to **mutation/registration of property** in the name of **Sh. Surinder Singh**, purchased vide **registered sale deed dated 12.03.2022**, and **Mutation No. 1324372 dated 01.04.2022** was sanctioned after due verification as per the **Punjab Land Revenue Act, 1887**.
4. It was further submitted that information available on record was already supplied in response to the RTI application dated **05.01.2023** and subsequent representations were duly examined, including at higher levels, wherein **no irregularity** was found. The appellant is essentially raising a **grievance**, which does not fall within the purview of the RTI Act, 2005.
5. The Commission notes that the respondent has complied with the directions of the Commission and has also filed a **written submission vide letter Ref. No. 21793 dated 22.12.2025**. The appellant, despite repeated opportunities, has failed to pursue the matter.
6. In view of the above, and considering that the Commission is **not a grievance redressal forum, no further intervention is warranted**.
7. **Accordingly, the appeal is disposed of**, with no further directions.

Sd/-

Chandigarh
23.12.2025

(Sandeep Singh Dhaliwal)
State Information Commissioner, Punjab

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Sh. Naib Singh
S/o Sh. HariSnigh,
Village – KotlaAjner,
Block – Khamano,
Distt. - SriFatehgarhSahib(Punjab)
(M.-7347012146)

....Appellant

V/s

Public Information Officer,
O/oTheBlock Development
andPanchayat Officer,
Khamano,
Distt. - SriFatehgarhSahib(Punjab)

First Appellate Authority,
O/o TheDistrict Development
andPanchayat Officer,
SriFatehgarh Sahib (Punjab)

...Respondents

Appeal Case No. 1599 of 2024

Date of RTI Application	Date of Reply, if any of SPIO	Date of First Appeal made, if any	Date of order, if any of FAA	Date of Second Appeal received in the Commission
26.07.2023	--	01.11.2023	--	09.02.2024

Present :

Appellant: Sh. Naib Singh

Respondent: Sh. Lakhwinder Singh, PIO,
along with Sh. Gurdeep Singh, PanchayatSecretary

ORDER:

1. This order may be read with reference to the Commission's previous order dated **15.10.2025**, wherein the PIO was directed to facilitate inspection of all relevant records.
2. In today's hearing, **both the parties are present and heard**. The Respondent, **Sh. Lakhwinder Singh, PIO**, along with **Sh. Gurdeep Singh, Panchayat Secretary**, submitted that the Appellant did not appear for inspection as directed and that the information available on record has already been provided. The Appellant, on the other hand, could not substantiate non-compliance of the Commission's directions.
3. The Commission observes that adequate opportunity was granted to the Appellant to inspect the relevant records, which has not been availed. The RTI Act mandates disclosure of information as available with the public authority and does not envisage endless proceedings.
4. In view of the above, the Commission finds **no justification for further intervention**.
5. Accordingly, the **appeal is disposed of on merits**, with no further directions.

Chandigarh
23.12.2025

Sd/-
(Sandeep Singh Dhaliwal)
State Information Commissioner, Punjab

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Sh.Mahesh Kumar
S/o Sh. RoshanLal,
Village – Dadhu,
Tehsil – Dadahu,
Distt. – Sirmaur – 173022 (HimachalPardesh)
(M.-9816102961)

....Appellant

V/s

Public Information Officer,
O/oTheSuperintending Engineer,
Deptt.of Public Health,
Gurdaspur (Punjab)

First Appellate Authority,
O/oTheSuperintending Engineer,
Deptt. Of Public Health,
Gurdaspur (Punjab)

...Respondents

Appeal Case No. 7038 of 2023

Date of RTI Application	Date of Reply, if any of SPIO	Date of First Appeal made, if any	Date of decision/reply, if any of FAA	Date of Second Appeal received in the Commission
02.01.2023	03.02.2023	13.03.2023	--	30.10.2023

Present: NONE

ORDER:

1. *This order may be read with reference to the Commission's previous order dated 15.10.2025, wherein the PIO was directed to provide complete and satisfactory information to the appellant within 07 days and to file a written compliance report before the Commission.*
2. In today's hearing, **both the parties are absent**. The appellant has remained absent **without any prior intimation** to the Commission.
3. The Commission, however, notes that **in compliance of the aforesaid directions**, a **written submission/compliance report** has been received from the PIO vide **letter No. 10029 dated 17.10.2025**, wherein it has been stated that the **requisite reply/information has been sent to the appellant**.
4. In the absence of the appellant and in view of the compliance placed on record by the respondent, the Commission finds **no reason to keep the matter pending**.
5. **Accordingly, the appeal is disposed of**, with the observation that the respondent has complied with the directions of the Commission.

Chandigarh
23.12.2025

Sd/-
(Sandeep Singh Dhaliwal)
State Information Commissioner, Punjab